



County of Onondaga
Office of the County Executive

Joanne M. Mahoney
County Executive

ongov.net

Media Release

For Immediate Release: 2.7.17

Contact: Justin Sayles 315-435-3516

Dialing 911 Unaffected by New Area Code Overlay

ONONDAGA COUNTY– County Executive Joanie Mahoney informed County residents today that dialing 9-1-1 is unaffected by the new area code 680. The new area code will require residents to do 10-digit dialing (area code + telephone number) when making local calls beginning on February 11, 2017.

Dialing 9-1-1 for a police, fire, or ambulance response in Onondaga County and the city of Syracuse will still connect people with the E-911 center.

County Executive Joanie Mahoney said, “In a time of emergency, it is important that people know you still only have to dial 9-1-1. Our team at E-911 is fully prepared to handle any emergency and the residents of Onondaga County can continue to expect the same exceptional service they receive now.”

William Bleyle, Commissioner of Emergency Communications said, “Residents and businesses should still ensure that all services, automatic dialing equipment, or other types of equipment that are programmed with a 7-digit telephone number are reprogrammed to dial 10-digits.”

Examples can include life safety systems and medical monitoring devices, alarm systems, and speed dialers.

Callers in Onondaga County are encouraged to dial 9-1-1 in lieu of a 10-digit number whenever a police, fire or emergency medical service response is needed. Dialing 9-1-1 saves time, decreases the chance of a misdial, provides more accurate location information and allows for a faster processing of the call.

###