

Attention Onondaga County Employees

FOR AFLAC BENEFIT PARTICIPANTS

TO FILE A CLAIM:

SmartClaim One Day Pay®

Aflac.com/claims → "Login/Register" (upper right corner) →
Login → My Claims → "Start a SmartClaim"

– AND/OR –

Onondaga-Aflac Claims Specialist | 443-797-9482

Admin@GrahamSuddoth.com

POLICYHOLDER CONTACTS:

Onondaga-Aflac Helpdesk | 443-797-9482

Plan Services

Admin@GrahamSuddoth.com

John Means | 443.895.1720

Plan Manager

JMeans@GrahamSuddoth.com

Aflac Corporate

Customer Service Center:**

1-800-992-3522

***Para el español, diga "Español"
tan pronto como escuche la voz
de una mujer.*

*** PLEASE NOTE ***

ANY POLICY CHANGES, ADDITIONS, ETC., MUST BE MADE USING A SIGNED
SERVICE REQUEST FORM AND EMAILED TO:

Admin@GrahamSuddoth.com

**** VERY IMPORTANT REMINDER ****

DON'T FORGET THAT POLICIES ARE PRE-TAX & CAN ONLY BE CHANGED OR
REVOKED DURING OPEN ENROLLMENT SEASON.

QUALIFIED FAMILY STATUS CHANGES ARE ALLOWED. REMEMBER THIS IS
NOT AN AFLAC RULE, IT IS AN IRS RULE.

**REMINDER: ALL AFLAC PLANS ARE FULLY PORTABLE & INDIVIDUALLY OWNED. IF YOU EVER LEAVE
ONONDAGA, YOU CAN KEEP AFLAC AT YOUR CURRENT RATES!**

JUST CONTACT US!