(877)-635-9545

Onondaga County

NOBLE
HEALTH SERVICES

Specialty Pharmacy

Our mission is to help you better understand your specific disease state so that you can achieve the best results, and maintain optimal long-term health. Through our unique specialty programs we educate every patient on how to safely take their medication(s) while monitoring for any inappropriate drug interactions.

www.NobleHealthServices.com

Contact Us

ProAct, Inc.
6333 Route 298
E. Syracuse, NY 13057

Regional Offices:
New York
New Jersey
Florida
Texas
Illinois

For Additional Info:
www.ProActRx.com
Support@proactrx.com

Prescription Drug Benefit

Retail and Mail Order

On Point 25

PROACT
PHARMACY BENEFIT MANAGEMENT

Frequently Asked Questions

How does the plan work?

1. When you receive a prescription from your doctor take it to your local pharmacy to be filled.
2. When you drop off the prescription, make sure to give the pharmacy employee your new Rx ID card.
3. The pharmacist will fill the prescription, give you the medication, and charge you the appropriate co-pay.

What if I want to call in a refill?

If you call in a refill, make sure to speak with a pharmacy employee to let them know that there has been a change in your insurance. When you go to pick up your prescription you will need to present your Rx card at the pharmacy counter.

Where can I get my prescription filled?

ProAct has a pharmacy network of over 65,000 pharmacies nationwide. This includes all major chains and many independent pharmacies.

Prescription Co-Pays

Retail Pharmacy 34 Day Supply Limit

Generic Drugs: $10
Brand Name Drugs: $25
Non-Preferred Drugs: $45

Mail Order Pharmacy 90 Day Supply Limit

Generic Drugs: $20
Brand Name Drugs: $50
Non-Preferred Drugs: $90

Specialty Retail Medications 30 Day Supply Limit

Generic Drugs: $10
Brand Name Drugs: $25
Non-Preferred Drugs: $45

ProAct Home Delivery

Can I order my maintenance prescriptions through the mail?

Yes, you have the option of ordering your maintenance medications through ProAct's home delivery service, ProAct Pharmacy Services. Maintenance medications are medications you take every day for an indefinite period of time. If you are not sure if your medication is considered a maintenance medication, please call the ProAct help desk.

What is the benefit of using Home Delivery?

If you take a maintenance medication you can get a 3 month supply delivered directly to your home for the cost of your applicable home delivery copay.

How do I get started?

Call a help desk representative at ProAct Pharmacy Services toll free at (866)-287-9885 to set up your home delivery profile. You will need a new prescription from your doctor to begin using the mail service. Your doctor can e-prescribe, call in or fax your prescription to ProAct Pharmacy Services. You can also mail your prescription along with your profile form which is available by calling our help desk or online.

www.ProActPharmacyServices.com
Fax: (315)-287-3330

PRO/ACT
PHARMACY BENEFIT MANAGEMENT