



Emergency travel
ASSISTANCE
around the world

*for our group life and income
protection insurance customers*

www.unumprovident.com

Worldwide emergency travel assistance services

Within the U.S.:	1-800-872-1414
Outside the U.S. call:	(U.S. access code) + 609-986-1234
Or via e-mail:	medservices@assistamerica.com
Reference number:	01-AA-UN-762490

Employer Company Name (please write above)

Worldwide emergency travel assistance services start with one call.¹ When traveling for business or pleasure, in a foreign country or 100 or more miles from home, you and your family can count on getting help in the event of a medical emergency.²

Around-the-clock help, when you need it

- hospital admission guarantee³
- emergency medical evacuation
- medically supervised return travel when medically authorized
- transportation for a friend/relative if you expect to be hospitalized more than seven days
- prescription replacement assistance
- medical consultation and evaluation
- medical referrals to Western-trained, English-speaking medical providers
- care and transport of unattended minor children

For more information on conditions and exclusions ask your HR department for a copy of your company's service certificate.

For trips over 90 days, expatriate coverage is available. Call the number provided for more information.

Learn more about this valuable benefit at www.unumprovident.com/travelassistance.

¹ Worldwide emergency travel assistance services are provided by Assist America, Inc. All emergency travel assistance must be arranged by Assist America, which pays for all services it provides. Medical expenses such as prescriptions or physician, lab or medical facility fees are paid by the employee or the employee's health insurance. Services are available with selected UnumProvident insurance offerings. Exclusions, limitations and prior notice requirements may apply, and service features, terms and eligibility criteria are subject to change. The services are not valid after termination of coverage and may be withdrawn at any time. Please contact your employer or plan administrator for full details.

² Dependents are eligible for these services through age 19, or to the full-time student age specified by your medical plan. For more questions on eligibility, contact your Plan Administrator.

³ May require a validation of your medical insurance or an advance of funds to the foreign medical facility. You must repay any expenses related to emergency hospital admissions to Assist America Inc. within 45 days.

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EB-836-2 (1-06) Life and income protection



This card is not a medical insurance card.

All services must be provided by Assist America, Inc.
No claims for reimbursement accepted. For trips exceeding 90 days, please call the number provided. Not valid after termination of policy.

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