

National Participating Pharmacies

Besides the retail drug chains listed below, the Pharmacy Network includes over 18,000 independent pharmacies. Please call 1-877-622-8440 to find out if your independent pharmacy participates in the program.

Onondaga

Brewerton Pharmacy
CVS Pharmacy
Gifford & West
Pharmacy Inc
Gold Star Pharmacy
Harrison Center
Pharmacy
Harveys Pharmacy
Kinney Drugs At
Franciscan
Kinney Drugs Inc
Kmart Pharmacy
Lyncourt Drug
Main Street Pharmacy
Of Marcellus Inc
Medicine Shoppe
Pharmacy
N & N Village
Pharmacy Inc
NCS Healthcare Of NY
Inc
Neighborcare
P & C Food and
Pharmacy
PHP Health Center
Pharmacy
Price Chopper
Pharmacy
Rite Aid Pharmacy
Syracuse Community
Pharmacy Inc
Syracuse University
Health Services

Pharmacy
Syracuse VAMC
Target Corporation
Walgreen Drug Store
Wal-Mart Pharmacy
Wegmans Pharmacy

Cayuga

Kinney Drugs Inc
Medicine Shoppe
Pharmacy
Rite Aid Pharmacy
Rx City Pharmacy Inc
Tops Pharmacy
Walgreen Drug Store
Wal-Mart Pharmacy
Wegmans Pharmacy

Cortland

CHC Pharmacy LLC
CVS Pharmacy
Kinney Drugs Inc
Kmart Pharmacy
Medicine Shoppe
Pharmacy
Price Chopper
Pharmacy
Rite Aid Pharmacy
Tops Pharmacy
Wal-Mart Pharmacy

Madison

Canal Town Drug Co
Chittenango Pharmacy
Crowes Drug Store

This is just a partial listing of Onondaga, Cayuga, Madison, Oswego and Cortland County pharmacies. If your pharmacy is not listed please call the ProAct helpdesk at 1-877-622-8440 to confirm that your pharmacy participates.

DeRuyter Pharmacy
Dougherty Pharmacy
Kinney Drugs Inc
Medicine Shoppe
Pharmacy
P & C Food and
Pharmacy
Price Chopper
Pharmacy
Rite Aid Pharmacy
Wal-Mart Pharmacy

Oneida

Colonial Pharmacy of
Whitesboro Inc
CVS Pharmacy
Garros Drug Store
Hannaford Food and
Drug
Holland Patent
Pharmacy
Kinney Drugs Inc
Kmart Pharmacy
Medicine Place of
Rome
Medicine Shoppe
NCS Healthcare NY Inc
Neighborcare Utica
P & C Food and
Pharmacy
Parkway Drugs Inc
Pharmacy One
Pharmacy Solutions Inc
Prescription Center

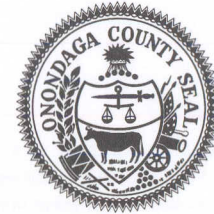
Pharmacy
Price Chopper
Pharmacy
Randalls Pharmacy
Rite Aid Pharmacy
RMH Retail Pharmacy
LLC
Slocum-Dickson
Pharmacy Inc
Target Corporation
Walgreen Drug Store
Wal-Mart Pharmacy

Oswego

Central Square Health
Center Pharmacy
Kinney Drugs Inc
Kmart Pharmacy
Medicine Shoppe
Pharmacy
P & C Food And
Pharmacy
Price Chopper
Pharmacy
Rite Aid Pharmacy
Village Pharmacy
Wal-Mart Pharmacy
Wayne Crandall Drug
Wayne Drug
Wayne Pharmacy



Onpoint Plan DSBA



Onondaga County

Introducing Your New Retail and Mail Order Prescription Drug Benefit Plan

1-877-622-8440

FREQUENTLY ASKED QUESTIONS

When does this plan go into effect?

January 1, 2010

How does the plan work?

1. When you receive a new prescription from your doctor take it to your local pharmacy to be filled.
2. When you drop off the prescription make sure to also give the pharmacy employee your new card.
3. The pharmacist will fill the prescription, give you the medication, and charge you \$5.00 for a generic drug, the greater of \$10.00 or 20% for a brand drug.

What if I want a refill?

If you call in a refill, make sure to speak to a pharmacy employee and let them know that there has been a change in your insurance. When you go to pick up your prescription you will need to show your new card to the pharmacy employee so he/she can process it correctly.

Where can I go to get my prescription filled?

ProAct has a pharmacy network of over 62,000 pharmacies nationwide. This includes all major chains and many independent pharmacies. The back of this pamphlet lists the pharmacies located in Onondaga, Cortland, Cayuga, Oswego and Madison Counties. If you need to find a pharmacy that is not on this list please call the ProAct help desk at 1-877-622-8440.

How do I access the member portion of the ProAct website?

Go to proactrx.com

Go to member services

At the log in tab:

= 610494 Bin number

Set up your own user name and password

What will I find on the website?

You will find your formulary listing, network pharmacies, your prescription history, as well as additional helpful drug information.

Onpoint DSBA Plan

PRESCRIPTION CO-PAYS—RETAIL

- Generic Drugs = \$5.00
- Brand Name Drugs = Greater of \$10.00 or 20%
- 34-Day Supply Maximum on all prescriptions purchased at the retail pharmacy

PRESCRIPTION CO-PAYS—MAIL ORDER

- Generic Drugs = \$5.00
- Brand Name Drugs = \$10.00
- 90-Day Supply Maximum on all medications purchased through mail order

Excluded Drugs:

Cosmetic Meds, Ostomy Supplies, Therapeutic Devices, Tuberculin Syringes, Fertility Drugs, Contraceptives except for medical necessity, Hair Growth Stimulants, Immunizations, Non-Prescription Vitamins and Nutritional Supplements, OTC Items, Dental Fluoride Preps and Rinses.

Drugs that Require Prior Authorization:

Sexual Dysfunction Drugs, Anti-Obesity Drugs, Growth Hormones, Isotretinoin (Retin A), Acne Products after age 25, any drug with a dollar amount greater than \$1,500 per 34 day supply. If you need to get a prior authorization on a medication, please have your doctor's office or your pharmacist call the ProAct Helpdesk.

Other Restrictions:

Sexual Dysfunction drugs limitations are 6 pills for 25 days or 18 pills in 75 days.

Migraine Medications are covered as follows: Amerge, Frova, Immitrex(Oral), Treximet, 9 pills in 25 days or 27 pills in 75 days, Avert, Relpax 12 pills in 25 days or 36 pills in 75 days, Zomig 6 pills in 30 days.

All claims for dependents over the age of 19 will be denied unless indicated otherwise by the Plan. If you have a dependent over the age of 19 who is a full-time student, you must contact your Employee Benefits Department. **This Plan will only cover medications that require a prescription and have been approved by the Food and Drug Administration.**

Can I get my prescriptions through the mail?

Yes, you have the option of ordering your maintenance medications through ProAct's mail order service, Health Direct Pharmacy Services. Maintenance medications are medications you take every day for an indefinite period of time. If you are not sure if your medication is considered a maintenance medication, please call the ProAct helpdesk at 1-877-622-8440.

What is the benefit of using the mail order service?

If you are taking a maintenance medication you can get a 90 day supply delivered directly to your home for \$5.00 for a generic drug and \$10.00 for a brand name drug. Please note there are no shipping or handling costs unless you request Express or Overnight delivery.

How do I get started?

Call a customer service representative at Health Direct's toll free number at 1-866-287-9885 to set up your mail service pharmacy profile. You will need a new prescription from your doctor for your maintenance medications after 1.01.10. Your doctor can call in your prescription using the Health Direct toll free number or you may mail your profile form and prescription to Health Direct, 31 East Main St., Gouverneur, NY 13642.

How do I order refills for my maintenance medications?

You can order refills through the mail, call in on the Health Direct toll free number or you can order through the website at www.healthdirectpharmacy.com. Please allow 10-12 business days for your prescription to be mailed back to you.

Who should I call with questions?

You may call the ProAct, Inc. Helpdesk, toll free, at **1-877-622-8440** between the hours of 7:00 am and 7:00 pm EST Monday through Friday. For after hours and weekends call 1-888-541-8742.

ProAct, Inc.

29 East Main Street

Gouverneur NY 13642