

## **WORKERS' COMPENSATION PROGRAM CONTACT INFORMATION**

The New York State Workers' Compensation Program is intended to provide protection to employees for accidental illness or injuries that arise out of and in the course of employment. Benefits may include wages to the injured employee while disabled from work and payment of medical expenses incurred from the injury.

The Onondaga County Workers' Compensation Program is handled by a third party administrator:

Eagle Claim Services  
256 Salina Meadows Parkway, Suite 150  
N Syracuse, NY 13212

**To report on the job injuries or illnesses, for general information, and to assist employees with workers compensation questions:**

Customer Service Representative 435-3498 x129

**For specific help with your claim information, to report problems or suspected fraud:**

Claims Examiner A-M 457-6212 x109

Claims Examiner N-Z 457-6212 x103

Claims Manager 457-6212 x105

Eagle Claim Services fax 457-6218

Eagle Toll-Free Number 1-800-514-2124

**To resolve problems with Eagle Claim Services:**

Director of Risk Management 435-3716

**To assist managers and supervisors with accident prevention programs, and to request rehab nurse services:**

Director of Loss Control 435-2856

**In the case of employee fatalities, serious injuries requiring immediate medical attention and hospitalization, or serious accidents involving non-employees:**

County Attorney's Office 435-2170

Director of Loss Control 435-2856