

NO

- People who are LEP should be able to access the agency or professional service on the same basis as people who are not LEP. If English-speaking clients would not be required to do so, people who are LEP should not be required to do so, because this would treat people who are LEP differently which would likely be considered discrimination. Agencies, organizations and professionals should make it clear to the public and to their clients that interpreting services are available and will be provided at NO cost.